

MTBC Patient Health Record (PHR)

A guide to understand and manage your Personal Health Information

What is MTBC PHR?

MTBC PHR is an online patient portal that provides a complete and accurate summary of your personal medical records. With MTBC PHR, you can easily file, manage, and access your medical records from any internet-ready computer. This is completely free service that allows you to view your personal medical records at any time and at any location.

What can I do using MTBC PHR?

MTBC PHR allows you to have access to multiple features relating to your medical records which include:

- Access your medical history
- View and update your personal/demographic information*
- Communicate with your doctor*
- View and schedule appointments*
- View insurance claims
- View your e-statements
- Make secure credit card payments
- View Lab results *
- Access the latest health screening recommendations

* These features are typically restricted by the provider due to their practice limitations

How can I create my MTBC PHR account?

To create an account, you will need to provide a valid email address to your doctor. Once the doctor places your email within MTBC Electronic Health Records (EHR), an e-mail will be sent to verify your identity and activate your account. In the event, that you can't find the e-mail in your Inbox, please check your Spam Filter or Junk Mail folder. You can also sign up by going to <https://phr.mtbc.com/>.

How do I verify my identity?

MTBC PHR securely stores all the medical information provided by your doctor's MTBC EHR. To prevent unauthorized access, MTBC PHR requires each patient to verify his identity by confirming their full name, email and date of birth. As an added security measure, MTBC PHR also requires that you provide either your phone number, account number or the last four digits of your social security number.

How do I access my MTBC PHR account?

Once you complete signing up, you can access your MTBC PHR account through phr.mtbc.com using your email address and secure password.

Can I access all these features on my mobile phone?

Yes! Thanks to the PHR application for both android and apple: the MTBC iPHR, you can utilize all the benefits of MTBC PHR on your mobile phone.

MTBC iPHR can easily be downloaded from Mtb.com/iPhr

If you have any questions, please feel free to contact MTBC help desk at (866) 592-6822